CELEBRATING OUR 60th "DIAMOND" ANNIVERSARY

Annual Community Benefit Report

2012

Gibson Area Hospital & Health Services
GIBSON GETS IT

FIVE STAR EXCELLENCE
Gibson Area Hospital & Health Services is pleased to share with you our fourth Annual Community Benefit Report. Gibson Area Hospital (GAH) continues to be a leader in the healthcare industry, both locally, and nationally. GAH is nationally recognized for excellent patient care by organizations like HealthGrades and WomenCertified. Project 2012 will position GAH for future growth and success. The hard work and dedication of our employees, medical staff, volunteers, and Board members is reflected throughout this report. GAH has award winning Medical Staff and employees that provide high quality healthcare to our communities. GAH continues to invest in up-to-date facilities and innovative technology, a necessity to maintain our mission and vision. I would like to say “Thank You” to the patients, volunteers, and the communities that we serve for supporting GAH. Our highly skilled and caring staff is passionate about patient care and dedicated to making GAH the model of excellence in rural health care. Our patients deserve nothing less.

Sincerely,

Robert C. Schmitt II
Chief Executive Officer
GAHHS Services

24/7 Physician Staffed Emergency Department

Aqua Therapy

Cardiac and Pulmonary Rehabilitation

Clinical Laboratory, CLIA & The Joint Commission Accredited

Community Wellness Center

Enzyme Testing and Respirator Fit Testing

General Medical/Surgical Acute Care Hospital
The Joint Commission Accredited

Imaging Services
(CT, MRI, Nuclear Medicine, Mammography, Ultrasound, Bone Densitometry, Radiography, Fluoroscopy - 100% Digital)

Intensive Care/Hospitalist Services

Life-Line Service/Hospice

Long Term Care Facility – The Annex

Maternity Care

Orthopaedic

Outpatient Specialty Clinics
(Cardiology/Cardiovascular Surgery, ENT, Neurology, Podiatry, Hematology/Oncology, Pulmonaryology, Urology)

Pain Clinic

Paramedic Level Ambulance Services

Pharmacy

Rural Health Clinics to Serve Residents Locally
(Gibson City, Paxton, Hoopesont, Farmer City, Forrest, Onarga, Fairbury)

Sleep Disorder Services

Sports Medicine/Elite Performance

Support Groups and Educational Programs

Surgical Services
(General, Laprascope, Orthopaedic, ENT, Urologic, GYN, Ophthalmology, Podiatric)

Therapy Services
(Physical, Occupational, Speech, Massage)

Wound Center
This has been an exciting year of growth and achievement for GAHHS. As of the press date of this report, the hospital is well into Project 2012, an exciting and much needed expansion and modernization designed to give us more capacity in surgery, new updated labor, delivery, postpartum spaces and more. When I was questioned recently about the need for “another construction project”, I reminded the questioner that some of the space and capabilities being upgraded date back to before I was born, well over fifty years ago. Indeed, the challenge of keeping our facilities modern, well equipped with cutting edge technology and staffed with the best people is a formidable one. Through careful, thoughtful planning and the cooperation of our dedicated employees and medical staff, we have worked hard to manage our growth and improvements in a fiscally responsible fashion. We have excellent leadership in our hospital administration and a solid plan for the future.

Every patient experience within the Gibson Area Hospital & Health Services system is important to us and shaped by many factors: the expertise of our physicians and nurses, the skills of our patient care services and support departments, the environment in which we care for patients, the vision and strength of our Board of Directors and Administration, as well as the generosity of our many friends, volunteers and donors. We are grateful to have the privilege of playing such an important role in the communities we serve and for the trust you place in us. Thank you for your support.

Jim Hood
President, Gibson Area Hospital & Health Services
Board of Directors

2013-2015
Strategic Goals

1. Quality & Service Excellence
Deliver outstanding patient care that exceeds national benchmarks for quality and patient satisfaction.

2. Hospital & Physician Alignment
In partnership with our physicians, develop a coordinated system of care that can successfully adapt to industry changes.

3. Growth
Achieve thoughtful growth in services that are central to our mission.

4. Community Engagement
Strengthen our role as a health care resource and leader in the community and throughout the region.

5. Facilities, Technology and Financial Stewardship
Assure that facilities, technology and financial resources are available for ongoing success.
Jim Hood
President

Margo Martin
Vice-President

Tracy Epps
Treasurer

Ellen Lee
Secretary

Carl Hudson, Jr.
David J. Hagan, M.D.
Mark Spangler, M.D.

John Leonard
Michael Young
Nancy Krumweide
Ted Swanson
Steve Kelly
Marty Nuss
Kathy Bennett

Rob Schmitt
Chief Executive Officer

Robin Rose
Chief Operating Officer
Chief Nursing Officer

John Jacobson
Chief Financial Officer

Mike Meunier
Chief Compliance Officer

Kathy Hess
Executive Secretary

Quality & Service Excellence
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Hospital & Physician Alignment
In partnership with our physicians, develop a coordinated system of care that can successfully adapt to industry changes.

Growth
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Community Engagement
Strengthen our role as a health care resource and leader in the community and throughout the region.

Facilities, Technology and Financial Stewardship
Assure that facilities, technology and financial resources are available for ongoing success.
The Gibson Area Hospital Foundation exists to champion the mission and provide support for Gibson Area Hospital & Health Services (GAHHS). The Foundation Board consists of 18 board members. This past year we said good-bye to one of our outstanding Board Members, Melanie Warfield, and in turn welcomed Claudia Dewitt, from Hoopeston, to our Board.

Kathy Hess, our Foundation Director, has guided us to another successful year. In the Spring we held the Red Carpet Event at the Kruse Center. The ‘Gibsy Awards’ was the theme for this event, modeling the popular ESPN ESPY Awards event. With the help of the Auxiliary we raised $6,200 at this event, which was given to the Auxiliary to aid in its projects.

We also had our 23rd annual Golf Outing, “Fore” the Hospital, at Railside Golf Course. This popular event helped raise a record $30,000! Our community sponsors and outing participants play a vital role in the success of this function. This event takes a large number of volunteers and we appreciate all who donated their time and effort.

This was the first year of the Foundation transitioning a portion of our funds to Country Financial. This will hopefully allow us to net a greater return on our assets. As of September 30, 2012 we had almost 4.4 million in this account. This account is monitored by our Investment Committee along with the Hospital Board Finance Committee, and our CFO.

This past year, we received donations in excess of $225,000 which includes our portion of the Verna Buck Estate. The Foundation also recorded $200,000 as a conservative estimate of the value of the land from that Estate.

Your Foundation grants that are used for Scholarships are to full time employees who meet the written guidelines. FY2012 we had 24 participants receiving $34,656.193; 8 were in an RN program, 5 in BSN, 6 in an advanced nursing program, 2 in the paramedic program and 3 in Physical Therapy/Speech/Athletic Training program.

Because of the generosity of the communities we serve, we are able to continue supporting GAHHS in its vision to be “the model of excellence in community-based healthcare”.

Thank you for your continued support.

Jeff Austman
Chairperson, Foundation Board of Directors

Foundation Mission

“To ensure that Gibson Area Hospital & Health Services has the charitable and community resources to create excellence in health care programs and services, in support of a healthy community.”
It has been my privilege to work with a group of providers and caregivers committed to quality patient care for the past eight years. The team consists of a skilled team of physicians and caring nurses delivering babies, highly skilled responders and doctors saving lives in the Emergency Department as well as superior surgeons offering General Surgery, Orthopaedic Surgery and Plastic Surgery.

In addition to those listed above, we have many caring providers, nurses, aids and therapist that help our inpatients return home. A staff dedicated to offering quality, dignified end of life care.

Currently, we are expanding and improving the hospital so we may better serve our patients. Our OB Department will be moved above the Emergency Department. It will boast five private labor, delivery, recovery, post-partum (LDRP) rooms which will allow mothers to stay in the say room during their entire hospital stay. The surgical area will also gain an additional surgical suite and six private inpatient rooms. This will eliminate the need for all semi-private rooms.

While we are extremely excited about the improvements at the hospital, we are looking at our surrounding clinics and communities for ways we may improve them. We recently welcomed two new physicians to the Hoopeston Clinic that we believe will be a great addition to the quality and committed providers at GAHHS.

Year after year, GAHHS continues to be “THE model of excellence in community based healthcare” and I was proud to represent them as the Chief of Medical Staff.

Katie Austman, M.D.
Chief of Medical Staff

GAHHS
Specialty Physicians

Cardiology:
Robert Braastad, M.D.
Subbiah Rajaguru, M.D.
Samir Shah, M.D.
Prakash Thopiah, M.D.

Cardiovascular Surgery:
Peter Rossi, M.D.

Ear Nose & Throat:
Henry Lipps, M.D.
William Youngerman, M.D.

Gynecology:
Lawrence Gratkins, M.D.

Neurosurgery:
Ann Stroink, M.D.

Oncology:
Patricia Johnson, M.D.
Pramern Sriratana, M.D.

Podiatry:
Mark Leonard, D.P.M.
Joseph Setter, D.P.M.

Pulmonology:
Alan Ginzburg, M.D.
David Koh, M.D.
David West, M.D.

Spine Surgery:
Jeffrey Wingate, M.D.

Urology:
Scott Morgan, M.D.
John Reagan, M.D.
Not all physicians listed in the report are employed by GAHHS.

Specialty Physicians

Cardiology:
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- Samir Shah, M.D.
- Prakash Thopiah, M.D.

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- David West, M.D.

Spine Surgery:
- Jeffrey Wingate, M.D.

Urology:
- Scott Morgan, M.D.
- John Reagan, M.D.
Total Auxiliary Members:
39 Life Time members
157 active members and
12 Jr. Auxiliary members

Auxiliary Members who volunteered 150 hours or more:
Mary Timm, Mona Summers, Shirley Jackson, Edna Goembel, and Janet Jensen

Co-President’s Message
GAH Auxiliary has been very active this year with volunteers contributing thousands of hours of service to GAHHS. The Auxiliary has promoted and advanced the welfare of the Gibson Area Hospital by serving as volunteers at the information desk, juice cart, gift shop, making cakes for the Annex, making tray favors, delivering mail, decorating for Christmas, helping with School Tours, working in the Annex Garden, volunteering for fundraising events, making hats for newborns and many other areas of service. We are proud to have 39 lifetime members, 157 active members and 12 Jr. Auxiliary members in our organization.

2012-2013 Officers
Co-Presidents
Maggie Sparks
Susan Walker
Co-Vice President
Michele Bein
Beverly Zebarth
Second Co-Vice Presidents
Diane Lewis
Kathleen Reum
Secretary
Barbara Horsch
Treasurer
Dianna McMurry

Scholarships
The GAH Auxiliary awarded five scholarships this year to area students who are pursuing careers in the health care industry. This year’s recipients were:
The William and Viola Garrett Scholarship
– Noel Livingston
The Arthur and Ane Jensen Noland Family Scholarship
– Billy Masco of Loda
The Dr. Cristina Medrano Scholarship
– Shannon Teubel of Forrest
Auxiliary Scholarship
– Collin Steidinger of Fairbury
Auxiliary Scholarship
– Logan Elliott of Mansfield
Sue Walker and Maggie Sparks, co-chairmen of the 2011 Love Lights a Tree campaign did a wonderful job organizing the fundraiser and over $13,000 was donated. The proceeds were used for two projects in the hospital. The first was an elliptical, purchased for the use of patients in the Cardiac Rehab Department. The second part of the money was used to buy three treatment chairs for the Outpatient Clinic. Department Director Eileen Woolums reported that her patients got to “test” some chairs before the new chairs were ordered and she used their input in making the selections. The new chairs have arrived with their state of the art options. One option that will greatly improve the comfort of a patient is the ability to warm or cool the patient as he/she receives treatment.

School Tours
This year again we had numerous volunteers from the hospital staff and Auxiliary helped with the School Tours in April. Over 650 students from fourteen schools got the opportunity to visit Materials Management, Lab, Annex, OB, M&SS, Radiology, Dietary, Laundry and the all-around favorite Ambulance garage. Students received a t-shirt, refreshments and giveaways from each department they visited. We thank Benjie Pardick for the wonderful job she does organizing this program for the hospital.

Junior Auxiliary
This year the Junior Auxiliary members conducted a Prom Fashion Show for the residents of Long-Term Care Annex on April 15, 2012. Everyone enjoyed the event and all involved are looking forward to having the event in 2013!

Volunteer of the Year
Chairman of Volunteer Hours, Leigh Ann Sharp, presents the Volunteer of the Year Award to Mary Timm who volunteered a total of 462 hours helping others.
Annex, Illinois Pioneer Coalition

Kristy Elder

After hearing about the Illinois Pioneer Coalition at a seminar, I knew I wanted to join my regional coalition. After searching to see where my local coalition met, I realized there was not one close. I decided “there was a need” in our area, so I started our own. I invited all area nursing homes to attend our first meeting. At this initial meeting we discussed what the Pioneer mission was and ideas for changes in our homes. We began doing education sessions that gave attendees continuing education credits for long term care specific topics.

Our mission is to create a home-based atmosphere for our residents. We encourage resident-centered care instead of the previous medical model that most nursing homes are based on. We want to treat the whole person and not just their diseases, which includes providing engaging activities, providing all care based on resident preferences and encouraging positive, rewarding staff and resident interactions. We also want to provide education to long-term care staff of all levels to enrich their lives and the care they give to the residents they serve.

At the beginning of the FY13 year, we had 9 staff members attend the 2 day summit for the Illinois Pioneer Coalition in Springfield. These staff members included the Administrator, Director of Nursing, RNs, LPNs, and CNAs. Each staff member was allowed to choose what classes they attended in the break-out sessions and it was amazing the response we received from all staff members, coming together with ideas to improve our home.

I invite anyone who works in long-term care, including assisted living homes, as well as residents and family members to join us and attend future meetings and events to become more familiar with our objectives and goals and to help make a positive change in long term care. I can be contacted by email at kristy_elder@gibsonhospital.org or my office at 217-784-2563.

Elite Performance

Tyler Brucker

In the summer of 2012, we further developed our sports medicine program and created Elite Performance. Elite Performance grew significantly thanks in part to an increase in administrative support. It changed its name from GAH Sports Enhancement to brand specific Elite Performance. Marketing was increased to include billboards, radio, television, and newspaper coverage. It was given a facelift with the help of new paint, rubber flooring, turf, mirrors, new lighting, and new marketing material. Equipment issues were also addressed. An arm bike, elliptical, and lower body bike were purchased to address anaerobic and aerobic needs. Pull down and crossover strength machines were purchased as well as a body weight training station. 2012 has seen a jump in participation as well. From Jan 2011-Dec 2011, Sport Enhancement developed 44 programs with a total of 757 visits. From Jan 2012 to Sept 2012 Elite Performance has already developed 80 programs with over 900 visits with three months remaining.

Elite Performance focus is to develop athletic potential through individualized sport specific training to meet their athletic goals. We assess athletes strengths and weaknesses through a thorough Athletic Capability Evaluation. We then develop a program specifically for that athlete to help meet their needs and address any potential issues. Programs include but are not limited to strength, power, speed, agility, special awareness, range of motion, endurance and flexibility.

Family Health Care of Gibson City

Sherry McCray

We now have a spirometry machine added for new testing of patients’ overall lung function and help them improve using lung exercise & other treatment, we have a newer EKG machine, a new installed counter for a more sleek and functional nurses station, a brand new copier/fax/scanner all-in-one, new computers/printers to help with patient/staff workflow, dual monitors for front desk and providers for more efficiency for staff & helping patients, we’ve created new handouts for patients called “Habits of Healthy People” to educate our patients on how to lead a more healthy lifestyle. We have also added additional phone extensions for staff accessibility to help with patient call volumes.

Filling the need due to a lack of school funding, Dr. Austman & her husband, Jeff Austman (Hospital Board President), provided service to the Forrest school. With
their help the students were able to take the tour of GAH. In FY12, we also added members to our staff: Anna Frank PA-C, Rikee Ricketts, R.N. Sarah Aberle, R.N., Brittany K. Johnson, C.N.A., and Office Coordinator Sherry McCray.

Geriatric Behavioral Services
Kenna Dunlap Johnson

The Geriatric Behavioral Services Department (GBS) will celebrate their 1-Year Anniversary on November 1st, 2012. GBS opened their doors on November 1st, 2011, bringing along psychiatrist, Dr. Martin Repetto, M.D. PhD and therapist, Kenna Dunlap Johnson, MSW, LCSW. GBS has brought a new service to seniors in the community and surrounding areas. This new service includes intensive outpatient psychiatric care and psychotherapeutic services. GBS continuously provides education to the community and other departments/clinics on the issue of mental illness and the services that our clinic offers. GBS held their first Alumni Day for former graduates of the program on October 31st, 2012. The Geriatric Behavioral Services Program continues to grow successfully in providing a needed service for seniors in the community.

In addition to offering a great program at the GBS clinic, Kenna has given a presentation on “Coping for the Caregiver” at Prairie Village and Katie’s Cottage in Rantoul. She has also given various presentations to the GAHHS Diabetes and Arthritis Support Groups.

Our GBS RN, Carrie Reik, is currently working on her certification in Geriatrics for non-physicians. She will complete this by the end of the year. In FY12, Kenna obtained her Certificate in Business Administration for Graduates in Non-business fields from University of Illinois – Urbana/Champaign.

Family Health Care of Hoopeston
Valarie Paulson

It has been a busy year at the “Family Health Care of Hoopeston”. We have undergone many transitions at our clinic. We were so grateful to have Dr. Darrin Ray, Dr. Omar Geada, Dr. Bark and Wamaitha Sullivan to take care of our patients while searching for new physicians that would be the perfect fit for our clinic and community.

Valarie Paulson started representing the clinic as Community Liaison. Her duties lead to community involvement in Women Making a Difference, City Council meetings, Hoopeston Chamber of Commerce, Vermilion Advantage, Historical Society, Community Business Expo, festivals and fundraisers. Donations from GAHHS have been given to the Hoopeston Multi Agency to provide tires for their community transportation van, school supplies for under privileged children in the community, post prom, donation to Kick Cancer, Sweet Corn Festival Queen Sponsorship, Santa Comes to Town Celebration. An educational presentation was given by Wamaitha Sullivan at the Hoopeston High School in March of this year.

This summer three new providers joined our practice, Laura Smith, M.D. and Adree Venatta, M.D. as well as Nurse Practitioner, Kelli Vaughn. We had an Open House to welcome our new providers in October. We are looking for many more great things to come in the New Year ahead!

In FY12, we also helped with:
- Continued to cover high school football games free of charge for GCMS, Fisher, and PBL Schools.
- Shriner’s Kids Day
- Rotary “Touch a Truck”
- 4th of July Paxton and Sibley.
- Countless parades.
- Countless parades.
- Shriner’s Kids Day
- Rotary “Touch a Truck”
- 4th of July Paxton and Sibley.
- Countless parades.
- Mock Crash in PBL
- Farm Safety Day
- Donated AED to Fisher
- Participated in the Relay for Life

In FY12, we obtained:
- New ambulance
- Received a grant for new portable radios
- New stair chairs which help us extract people from second story buildings going down the stairs where our cots do not always fit.

Human Resources
Benjie Pardick

The Human Resources department continues to strive to bring excellent service to our employees. This year, with the help of our IT Department, we updated the monthly Employee Orientation, including the information in new employee packets. The HR Department now completes the Mandatory Volunteer Orientation once a year and schedules orientation for all new volunteers. Job descriptions for each department have been updated. This now includes the WorkSTEPS program our Therapy Services department uses during the Pre-Employment process of a new employee. We have added a part-time position using the clerical float staff. In April, Benjie Pardick, Human Resources Assistant, completed her BA degree in Human Resource Management. Taking on additional responsibilities, Ty Royal is now the Executive Director of Human Resources and Support Services.

Gibson Area Ambulance Service
Adam Elder

In FY12, we have hosted half a dozen training sessions. These involved the local fire, police, and other EMS agencies. This has allowed these volunteer agencies access to continuing education which is sometimes a hardship financially for smaller departments. Some events have included a presentation by GCPD and Paxton PD on current street drug trends as well as a train safety class put on by the Amtrak Office of Emergency Preparedness.

In FY12, we also helped with:
- Put on by the Amtrak Office of Emergency Preparedness.

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Looking Back at Fiscal Year 2012

Imagining

Brian Lozier

This year the Imaging staff provided education in Self Breast Examinations throughout the community at various events as well as on WCI’s CI Living. The Imaging staff helped at several local health fair events or established booths at these events. Imaging continues to promote Breast Cancer Awareness and through fundraising activities raised approximately $1000 for Susan G Komen Foundation.

Information Technology (IT)

Jim Edwards

During the past year there has been a focused effort to upgrade our computer technology infrastructure, upgrade software for the HITECH Act including Meaningful Use Criteria and structure Information Technology Staff to extend “Super Service” to our customers. The following is several of our accomplishments:

- Installed technology to support new Fairbury office.
- Hospital attested to Stage 1 Meaningful Use Criteria.
- Replaced CPSI server for more reliability and redundancy.
- Developed a “Help Desk” strategy with a single point of contact for IT. 50% of all calls are being resolved at the Help Desk.
- Installed software that allows your computer to be remote controlled from the IT office in an effort to provide quicker support to the user.
- Adopted a methodology called Ghosting that allows us to make a copy of a workstation and restore it when needed. This takes days off of the computer build process.
- Developed and started employee training program for Microsoft Office software product.
- Server Virtualization continues to provide more server power in less space.
- Boosters installed to expand Verizon cellular coverage on the lower level of the hospital.
- Added fixed computer units in every room on M&S and ICU.
- Deployed new AntiVirus program which is stopping many more viruses automatically.
- Permanently installed teleconferencing equipment in the HR conference room and East Boardroom.
- Rebuilt many computers reducing trouble calls by 50%.

Obstetrics

Dawn Merkle

In FY12, Obstetrics was very busy. We continued to offer our Teen Parenting, Child Birth Education, and Safe Sitter Classes. We also started our new breast feeding class. We saw good participation in these class offerings. We provided education and classes for our patients and the community. This year we also updated our curriculum for our Safe Sitter course. Also In FY12, Dr. Wenger opened her Fairbury clinic and we added 2 new FPOB Physicians Dr. Smith and Dr. Venatta to Hoopeston Practice. One of our OB nurses, Kelli Vaughn graduated from NP school and now is a NP in the Hoopeston Clinic. We also fostered our own OBT, Rebecca Miller, to becoming a LPN. Now Rebecca is a new graduate RN. We also added three experienced Nurses to the OB and PRN staff Dr. Darin Ray and Dr. Bernadette Ray, taught a class instructing other physicians and nurses Advanced Life Support in Obstetrics in Rockford Illinois.

New Equipment to OB

- New Panda infant radiant warmer, making each delivery room and c-section suite now having a radiant warmer for delivery.
- O2 blender to deliver mixed Medical and Oxygenated air
- Vital Signs cart.
- Hearing screener, new bili blanket and stand free bililight, to breakdown neonate high bilirubin.
- Bedside wall mounted computers to allow Nurses to chart at the bedside.
- Disposable blood pressure cuffs for each patient.

The Onarga Clinic

Sonia E. Garcia

In FY 12, the Onarga Clinic added extended hours for patient care. Sue Gray, FNP is available from 7 am to 7 pm on Tuesday, Wednesday and Thursday. Wamaitha Sullivan, FNP has also added hours to her Onarga schedule and is available on Monday, Wednesday and Friday’s from 8 am to 4 pm. Benjamin Brewer, M.D. continues to see patients at the clinic every other Tuesday afternoon. Wamaitha Sullivan, FNP also began seeing patients at Gilman Nursing Home. There she provides residents of the nursing home an additional choice in their medical care. A bilingual part-time Medical Office Assistant was added to the staff at the clinic and both the M.O.A. and C.N.A. were trained in phlebotomy. The clinic has added EHR integrated KG and Spirometry.

Sue Gray, FNP and Dawn Gullquist, RN provided annual flu shots to employees of Incobrasa Industries in Gilman, IL. In addition, Sue provided wellness counseling to employees of Incobrasa. She also provided community education at Head Start in Gilman and attended sport physical day at Iroquois West High School in Gilman.

Onarga Clinic staff members formed a “Team Coco” for Relay for Life in Ford County. This team consisted of Dr. Brewer, Wamaitha Sullivan, Sue Gray, Dawn Gullquist, Miranda Gaytan, Marisela Garcia, Sonia Garcia and Team Captain Aracelli Barajas Receptionist. Members of Team Coco hosted a fundraiser at the Onarga Community Center selling delicious food, snow cones, desserts, massages, jewelry and many raffles including a flat screen TV. The Onarga Clinic staff continues to provide family medical care for all ages.
Orthopedics
Laura Brinkley
This year, Dr. Jeffery Wingate started coming to the Ortho A side to see back and neck patients. He comes once a week and does surgery here at GAH, in addition to Bloomington. Dr. Joe Norris increased his visits to more than once every other week to see patients and performing surgery as his business has continued to increase. Dr. Paul Naour started seeing patients on Fridays to run an interventional pain clinic and to do procedures for blocks in the operating room. Our most recent addition is Dr. Henrichs, who sees sports medicine patients on Mondays from 7:30 to 9:30. Orthopedics also added Kyle Eichelberger, PAC to our practice in October and he will be working with Dr. Dangles in the operating room on Mondays and then in the office Tuesday, Wednesday, and Thursday. He will also work with Dr. Norris when he wishes assistance.

Patient Financial Services / Central Business Office
John Currier
In April 2012, we developed a “New Look” to our statements to make them more patient friendly. The CBO now bills for: Paxton Clinic, Onarga Clinic, Family Health Care of Gibson City, Family Health Clinic of Farmer City, Family Health Care of Hoopes ton, GAH Urology, GAH Orthopaedics, GAH Cosmedic Clinic, and Drs. Delost and Spangler.

Pharmacy
Greg Beasley
In FY12, the Pharmacy was able to get out and give back to the community. This year, Kelsey Zebarth, Pharm D, provided Diabetic Education to the Diabetic Support Group. We developed the Patient Education Program for inpatient and discharged patients. We were also able to provide vaccines for the Rantoul Festival.

The Paxton Clinic
Jan Wilson
The Paxton Clinic continues the construction of the New Clinic Addition Project for the opening of the New Specialty Clinic area. This expansion will also relocate providers Dr. Foellner and Lisa Oakley’s clinical area and will expand more work area for Dr. Bark and for Dr. Henrichs new Nurse Practitioner, Brenna Schluter. Several new pieces of equipment have been purchased including, ECG, Spirometry, Electrical Simulation Machine, and a Sonosite Image Guided Ultrasound for Joint Injections.

Relay for Life Team
Patrick Bean
In FY12, Our Relay for Life team raised $4000 that the hospital matched. The hospital allowed employees to work on Relay projects and attend meetings on hospital time. I would estimate between 40 and 60 work hours on hospital time for the team. The hospital also funded a Subway lunch fundraiser at a cost of $300. Next year Candy Underwood will be heading up our team with Co-Chair Josh Johnson.

FY12 Relay team included: Scott Garrett, Denise McMahan, Ashley Lewsader, Deb Ehman, Dianna McMurray, Candy Underwood, Tara Gawthorp, Patrick Bean and Kathy Hess.

Sleep Disorder Center
Jennifer L. Delp
In FY12, I was the speaker at the monthly Diabetes Support Group meeting for April. For this discussion, I talked about how diabetes and sleep apnea are related. I began and continue working with some area DME to get an AWAKE meeting going in this area (for sleep apnea). I also gave a couple of talks for the Geriatric Living Group in Champaign with Lincare. I’ve continued to meet with retired/senior citizens discussing sleep apnea, health comorbidities and compliance. I continue to provide home care outreach activities to patients in the area with CPAP compliance and CPAP maintenance.

This year I also became a member of the Illinois Sleep Society, and maintained my memberships in the BRPT (Board of Registered Polysomnogram Technicians) and AASM (American Association of Sleep Medicine). I also continue to maintain my LPN license and CEUs.

Sports Medicine & Therapy Services
Marco Boscolo
In FY12, Paxton Sports Medicine and Therapy Services was busy in the community. We started a Lifting for Ladies Night and gave a demonstration and presentation on the basic of lifting weights. At the Community Wellness Center I also gave a nutrition presentation titled ‘Eating to Workout Nutrition’. I also gave presentations on at the PBL High School, Paxton Rotary Club and at the GAH Sports Medicine Coach Clinic. This year was also big for Sports Medicine and Therapy Service in terms of media exposure. We were on WCIA’s CI Living twice presenting information on Proper Marathon Race Day Nutrition and Concussions in Athletes. I was interviewed by the Paxton Record about my job with GAH and professional background. I also wrote two guest articles for the Record: Eating to Workout Nutrition

Added Services FY 2012:
- Courtesy Rides
- Elite Performance
- Family Health Clinic of Hoopes ton
- Adree Venatta, M.D.
- Laura Smith, M.D.
- Kelli Vaughn, FNP
- Pain Clinic - Paul Naour, M.D.

PBL, and IWHS
- Coaches Clinic in July – provided in service on current topics that effect coaches at all levels, had a golf outing after the clinic
- Athletic Trainer coverage for GCMS, PBL, IWHS, BRHS, and Tri-Point High School
- Athletic Trainer coverage for JFL games in Gibson City.
- Participate in the total joint class that is held 2x/month
- Participate in career day at GCMS each semester to discuss PT as a career

Updates on Department
- Picked up ATC coverage for IWHS and Tri-Point High School
- New flooring, equipment, and “turf” in the basement for Elite Performance
- Rebranding Sports Enhancement to “Elite Performance”
Gibson Area Hospital & Health Services Gets 5-Stars for Hip Replacement and Hip Fracture Treatment

Mike Meunier

Gibson Area Hospital recognized by independent healthcare ratings organization as a 5-star facility for total hip replacement and hip fracture treatment in 2013

Gibson Area Hospital & Health Services orthopedic program received a five-star designation from Healthgrades for total hip replacement and hip fracture treatment. Health Grades is the leading provider of information to help consumers make an informed decision about a physician or hospital. The findings are part of American Hospital Quality Outcomes 2013: Healthgrades Report to the Nation, which evaluated the performance of approximately 4,500 hospitals nationwide across nearly 30 of the most common conditions and procedures. Healthgrades based its objective measures solely on clinical performances by analyzing nearly 40 million Medicare hospitalization records for services performed from 2009–2011.

Our vision is to be the model of excellence in rural health care, and this award solidifies that not only are we accomplishing our vision, we are exceeding it. This 5 star award covers all hospitals in Illinois, and to be selected as the Best hospital in the Champaign-Urbana region in Total Hip Replacement and Hip Fracture Repair in 2012 is a testament to our entire hospital and medical staff.

A wide variation in quality exists among American hospitals, according to the Healthgrades report. Patients were 61% less likely to experience a major in-hospital complication when being treated at a five-star hospital when compared with a one-star hospital across a range of common procedures, such as total knee replacement and spine surgeries.

When it comes to investments in our service lines, we do not put a price tag on patient safety or quality. Our number one ranking in patient satisfaction scores over the past several years only exemplifies our total commitment to the communities we serve. This starts with attracting the finest physicians and providers, along with investing in state of the art technology and equipment. Our vision and values through working with the hospital staff, Board of Directors, and community has strategically positioned GAHHS to continue this success for years to come.

The Healthgrades study also found that from 2009 through 2011:

- A total of 183,534 in-hospital complications could have been avoided during hospital stays if all hospitals performed at a five-star level.
- Patients were 42% less likely to experience an in-hospital complication in five-star hospitals versus all other hospitals.

Healthgrades independently measures hospitals based on data that hospitals submit to the federal government. No hospital can opt in or out of the analysis, and no hospital pays to be measured. Mortality and complication rates are risk adjusted, which takes into each hospital’s unique population.
Illinois Rural Health Association Join Legislators To Honor Dr. Austman

The Illinois Rural Health Association (IRHA) presented Dr. Austman with the 2012 Rural Physician of Excellence Award. State Representative Jason Brickman (R-Pontiac) introduced, to the House of Representatives, House Resolution 1222 in honor of her services. Dr. Austman received a special copy of this Resolution. State Senator Shane Cultra (R-Ornarga) was on hand to present Dr. Austman with a Senate Congratulatory Certificate.

In a tradition started eight years ago by the National Rural Health Association, the Illinois Rural Health Association has been honoring physicians who exhibit a special commitment to rural healthcare. This year rather than presenting the awards in Springfield, IRHA is presenting them at special ceremonies in each of the winner’s communities. IRHA would like to extend a special thanks to the 2012 Rural Physician of Excellence award sponsors: SIU School of Medicine, Gibson Area Hospital & Health Services and Illinois Health Connect.

“One of the biggest healthcare challenges across our nation is the shortage of physicians who practice in rural settings. IRHA feels it is important to recognize those who have accepted this calling and gone out of their way to make an impact,” explained Margaret Vaughn, IRHA Executive Director.

“What touched me most, was the ‘personal service’ Dr. Austman provides her patients”, said Margaret Vaughn, IRHA executive director, noting the time Dr. Austman delivered a baby at a new mom’s home and another in her examining room. “Dr. Austman even sees patients at her own residence if the clinic is closed,” added Vaughn.

Julie Tinsman Recognized as a Hero in Long Term Care

The Health Care Council of Illinois (HCCI) has recognized Julie Tinsman, a CNA with Gibson Area Hospital Long Term Care (Annex), as one of their “Heroes in Long Term Care.” Julie was recognized for this award because of her outstanding contributions to the enhancement of the quality of life to the residents of the Annex, as well her sense of caring, selflessness, and commitment to facility life.

As part of National Nursing Home Week, HCCI recognizes the “heroes” in Illinois LTC Facilities. Award winners are chosen among the many dedicated and caring staff members and residents who have made meaningful contributions to the lives within their facilities.

This is the third year in a row an Annex employee has been recognized by HCCI as a Hero in Long Term Care.

Gibson Hospital to receive Women’s Choice Award for Obstetrics

The GAHHS Obstetrics Department will be awarded with a Women’s Choice Award for Best Hospitals for Patient Experience. Award is forthcoming in January of 2013.

IHA Quality Excellence Award

GAHHS received this award, as a finalist, September 11th at the Annual IHA Conference in Lombard, IL

This award recognizes the achievements of Illinois hospitals in transforming Illinois health care by:

■ Improving the health of the population
■ Enhancing the patient experience of care
■ Reducing or controlling the per capita cost of care

This year, there were 3 finalists with one quality award given in two categories: urban hospitals/health systems and rural/critical access hospitals. Award recipients needed to achieve measurable and meaningful progress in advancing one or more elements of the Institute of Medicine’s six aims for improvement - safety, effectiveness, timeliness, efficiency, equity and patient centered care. There were more than 60 applicants. The submissions(s) were reviewed by 30 experts in quality. GAHHS winning entry was titled, “Medication Variance Reduction”. Strategies were addressed and implemented to prevent medication errors thereby reducing or helping to control cost of care, enhance the patient experience by preventing longer patient stays and undue patient discomfort and harm. Data was submitted for the previous year to substantiate our reduction.
GAHHS
Support Groups

Support Group Time & Date at a Glance

**Arthritis Support Group**
1st Monday of Every Month – 6:30 pm to 8:00 pm in the Radiology Waiting Room

**Celiac Support Group**
3rd Wednesday of Each Month – 6:30 pm to 7:30 pm in the Radiology Waiting Room

**Cancer Support Group**
2nd Monday of Every Month – 6:00 pm to 7:30 pm in Outpatient Waiting Room

**Diabetes Support Group**
2nd Thursday of Every Month – 7:00 pm to 8:30 pm in the Radiology Waiting Room

**Total Joint Class**
1st and 3rd Tuesday of Every Month – 1:00 pm to 3:00 pm in the #10 Drs. Park Therapy Basement

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**Arthritis Support Group**
This program meets monthly the first Monday of every month. This program is for any community member that is suffering from arthritis. Our focus is to provide information on bettering their quality of life with information diet, exercise, adaptive devices for daily living and medication/disease management. The program was started with grant money received by ICAHN. We currently have 10 participants.

**Cancer Support Group**
The Cancer Support Group is open to individuals touched by any type of cancer. When confronting a major illness, loss or major life change, knowing that you are not alone is important. The group was created to help give patients, survivors, family members, and caregivers the support and strength to move forward together rather than on one’s own. This past year, the group met on the second Monday evening of each month. The group offers support for each other depending on the attendees’ current need.

**Celiac Support Group**
*Benjie Pardick*
The newly formed Celiac Support Group is open to anyone that has been diagnosed, or has a family member, with Celiac Disease or Gluten Intolerance. We held our first meeting in September to provide information to the community. It was here the group decided to meet on the third Wednesday of each month from 6:30PM -7:30PM in the GAHHS Radiology Waiting Area.

Once a person is diagnosed with Celiac Disease, it involves changing your diet, permanently. According to research from the U.S Department of Health and Human Services – National Digestive Diseases, as many as two million Americans may have Celiac Disease, but do not know it. In the past, finding someone whose life was touched by the disease was the best support. The GAHHS Celiac Support Group provides understanding and support to those following a Gluten Free diet. A goal we have is to provide an awareness of Celiac Disease in our community, which we hope in turn, will provide the opportunity to shop, and eat, locally for the items that are required for this special diet.

**Diabetes Support Group**
*Eileen Woolums*
The Diabetes Support Group met monthly (except for December and January). The group is a forum for learning about diabetes, and for sharing ideas, concerns and feelings about living with this disease. Each meeting usually featured a presentation by professional staff, followed by questions and general discussion. The group is open to all those with diabetes, and their families & friends, or those simply interested in learning more about the disease. Topics this year included: Healthy eating (holiday dining with diabetes, portion control, carbohydrate counting, sweets), caring about diabetes, stress management, diabetes and sleep issues, infection issues, finding your motivation, diabetes myths, medications, and healthy living with diabetes. Presenters included Kenna Dunlap Johnson, MSW, LCSW; Barb Meyer, RN, MSN; Mike Sandmark, Pharm D; Kelsey Zebarth, Pharm D; Margery Ruch, LD, and Eileen Woolums, RN, BSN.
Safe Sitter Class

Safe Sitter® teaches adolescent babysitters how to handle crisis, how to keep their charges secure, and how to nurture and guide a young child. In short, Safe Sitter® babysitters help children stay safe and sound while their parents are away. At GAHHS, the students learn responsibility, how to treat babysitting as a business, and how to perform basic child care such as diaper changing, feeding, first aid, behavior management, CPR, and choking rescues. In 2011 alone, GAHHS has graduated 45 “Safe Sitters” from the program.

Healthy Steps for Teen Parents

Gibson Area Hospital Obstetrics Department is offering a new course for young parents ages 15-21 years. Healthy Steps for Teen Parents is an award winning program that delivers direct, honest, and encouraging information on the entire pregnancy, birthing, and parenting experience. This course is designed to help teens successfully meet the challenges of being young parents. The course is free to those parents delivering at GAHHS.

Total Joint Replacement Class

Julie Bowen

This program is for all patients that are thinking of having or have scheduled a total hip or knee replacement. This class is held the 1st and 3rd Tuesday of every month from 1-3 pm. The participants will learn about their procedure, what to expect during recovery and will meet the therapist and discharge planning nurse. We had over 30 participants last year.

Birthing Class

Childbirth classes at GAHHS are designed to provide up-to-date research-based information on the many aspects of pregnancy, labor, delivery, and early parenting. Topics covered, but not limited to include, what to expect during your hospital stay, caring for your new baby, care of the mother before, during and after delivery, the need for increased communication between mother and coach, explaining the different pain control options, and nutrition options for your infant. The goal of this program is to help each individual understand the birthing process and to educate parents on what is happening with their bodies at the time of birth. We focus on the options GAHHS offers so that each childbirth experience is a positive one. Over the past fiscal year, the OB staff has provided classes for more than 40 couples.


Patient Safety Organization Grant
$4,477.00

This grant was used to improve patient safety by standardizing patient bathroom locks and keeping our facility in compliance with Illinois Public Act 096-0925 related to “Seth’s Law” under the Hospital Licensing Act. This act states that gaining quick access to a locked bathroom in a patient’s room is achievable. Due to several remodeling projects, there were four different types of locks in the patient care areas, all requiring different keys or methods for opening. The type of lock that was used for replacement has a button on the outside that can be turned which opens the door immediately to ensure quick access to a patient in an emergency situation.

Recruitment and Retention

$5,000

This grant was used to augment the costs of our Nurse Intern Program.

GAHHS provides the clinical experience in medical/surgical and long term care nursing to Mennonite College of Nursing and Parkland School of Nursing students, during the school year. The GAHHS Nurse Intern program provides the exposure and experience from work as a nursing assistant and job shadowing a registered nurse in the Medical/Surgical, Obstetrics, and Emergency departments. This program is open to all nursing programs for the registered nurse and available June through August.
Community Outreach

Nurse Intern Program
GAHHS Nurse Intern Program was developed in the spring of 2007. The program provides thirty two (32) paid hours per week divided into sixteen (16) hours working as a nursing assistant and sixteen (16) hours job shadowing a RN. The nurse intern is not allowed to carry out RN duties but can assist as a nursing assistant. The internship is provided from June through August, depending on when the student needs to return to school. The departments that host as a home department for a nurse intern are OB, ED, and M&S. Other departments that have hosted and helped with nursing experiences are preop and surgery. Nurse Interns are also encouraged to arrange and spend some time in each of the home departments to gain experience. The nursing student interested in our Nurse Intern Program first contacts Ty Royal, Executive Director of Human Resources or Cindi Philipchuck, Executive Director of Nursing.

School Nurse Program:
In FY12, GAHHS provides nursing staff to GCMS, PBL, and most recently Prairie Central. The purpose of this program is to coordinate a school health program including delivery of services to students and staff in order to enhance health and wellness in the school community.

Vaccination Clinics
- Alamo Group Employees & Spouses, Gibson City
- Dewey State Bank, Dewey & Saybrook
- GCMS, PBL, Prairie Central School Staff
- One Earth Energy, Gibson City
- Solae Company Employees, Gibson City
- Provided vaccines for the Rantoul Festival

Health Fairs
- Annual Health Fair Monsanto
- Farmer City Nursing Home Open House – Introduction of Dr. Ray
- Farmer City Fair
- Schneider Elementary Open House
- Farmer City Town Fair for WCIA
- Rantoul Women’s Health and Career Fair at the Rantoul Wal-Mart.
- Healthy Living Expo in Cissna Park
Assisting the communities we serve is important to our hospital. GAHHS and our employees give back through support and volunteer time. The following demonstrates how GAHHS makes a difference in the communities we serve.

4H Sharp Shooters  
Alzheimer’s Association  
American Heart Association  
American Red Cross  
American Society for the Prevention of Cruelty to Animals  
Big Brothers Big Sisters  
Blue Ridge 4H  
Blue Ridge Boy Scouts  
Blue Ridge School District  
Buckley Prairie Champion 4H  
Car & Tractor Show of Farmer City  
Choose to Change Fitness Club  
Fisher Fair  
Fisher Sports Football & Track  
Ford County Fair  
Ford County Youth Soccer Club  
Ford-Iroquois Public Health Department  
GCMS Band Booster Club  
GCMS School District  
Gibson Area Hospital Auxiliary  
Gibson City Chamber of Commerce  
Gibson City Lion’s Club  
Gibson City Parent/Teacher Association  
Gibson City Recycling  
Gibson City Rotary Club  
Gibson City Youth Baseball & Football  
Hoopston Chamber of Commerce  
Iroquois West Booster Club  
Karing for Kids  
Lakeview College of Nursing  
Meals on Wheels  
Monsanto Health & Safety Fair  
Paxton Exchange Club  
PBL Band Booster Club  
PBL Booster Club  
PBL School District  
Pheasants Forever Young Guns  
Prairie Central Farm Show  
Prairie-Central Booster Club  
Relay for Life  
Susan G. Komen Breast Cancer Foundation  
Telecare  
Women Making a Difference in Hoopeston
At GAHHS, our employees are our number one asset. Their desire to provide high quality care is unmatched as seen through their dedication and hard work. We truly appreciate each and every team member. Here are a few ways GAHHS has given back to our employees over the past fiscal year:

**Personnel Committee**
- Employee Chili Cook-Off
- Cookies & punch provided in café for Valentine’s Day
- Family Skating Party at U of I Ice Rink
- Group Tickets to Extreme Football at the Bloomington US Cellular Coliseum
- Cookies & punch provided in café for St. Patrick’s Day
- Uniform/Logowear Swap
- Group tickets for hockey game at the Cellular Coliseum in Bloomington
- Family Bowling Night at local bowling alley
- Cookies & punch provided in café for Easter
- Sweet Treat Bake Off
- Family Drive-In Movie Night
- Family Pool Party
- Mid-Week Pick Me Up Challenge
- Group Visit to the Children’s Museum in Bloomington
- Apple/Pumpkin Bake Off
- Cookies & punch provided in café for Halloween
- Charter Bus to Woodfield Mall
- Cookies & punch in café for Thanksgiving
- Annual Christmas Party/Employee Recognition
- Group Tickets for Normal CornBelters Baseball Game

**Recruitment and Retention**
- Bi-Annual Trivia Night
- Bi-Annual Pancake Breakfast
- Easter Egg Hunt
- Ice Cream Social
- Turkey Bowling

**Medical Staff**
- Employee Steak Fry
Gibson Area Hospital and Health Services provide substantial benefits to the communities that we serve through the programs and services listed below: The total community benefit provided has grown substantially over the years, and was over $11.5 million in 2012.

<table>
<thead>
<tr>
<th>Program/Service</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charity Care Provided at Cost</td>
<td>$902,413</td>
<td>$970,711</td>
</tr>
<tr>
<td>(Gibson Cares Program - Free Care)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Uncollectible Accounts</td>
<td>$2,848,645</td>
<td>$1,922,646</td>
</tr>
<tr>
<td>(Amounts otherwise owed by patients but not paid)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Volunteer Hours of Service</td>
<td>$107,790</td>
<td>$119,310</td>
</tr>
<tr>
<td>(Equivalent cost to provide full time staff for volunteer hours)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unreimbursed Costs of Medicaid patients</td>
<td>$3,832,734</td>
<td>$3,622,405</td>
</tr>
<tr>
<td>(Cost over and above reimbursement from the program)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Donations/Contributions to other Community Organizations</td>
<td>$192,326</td>
<td>$112,479</td>
</tr>
<tr>
<td>(Telecare, Relay for Life, Change Someone’s Christmas, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subsidized Services Provided by GAHHS</td>
<td>$3,678,918</td>
<td>$4,067,079</td>
</tr>
<tr>
<td>(Emergency Department, Ambulance services, Cardiac Rehab, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total Community Benefit Provided</strong></td>
<td><strong>$11,562,826</strong></td>
<td><strong>$10,814,630</strong></td>
</tr>
</tbody>
</table>

Gibson Area Hospital’s financial success depends on strong Operating Results. 2012 was a profitable year. GAH is well prepared to continue Operational success in 2013 and beyond.

**GAH Statement of Operations (all dollars in 1,000s)**

<table>
<thead>
<tr>
<th>Category</th>
<th>FY 2012</th>
<th>FY 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>REVENUES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net Patient Service Revenue</td>
<td>$56,841</td>
<td>$54,154</td>
</tr>
<tr>
<td>Other Operating Revenue</td>
<td>$1,524</td>
<td>$1,525</td>
</tr>
<tr>
<td>Contributions</td>
<td>$226</td>
<td>$167</td>
</tr>
<tr>
<td>Non Operating Revenue</td>
<td>$1,908</td>
<td>$850</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES</strong></td>
<td><strong>$60,499</strong></td>
<td><strong>$56,696</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Category</th>
<th>FY 2012</th>
<th>FY 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>EXPENSES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries &amp; Benefits</td>
<td>$33,621</td>
<td>$31,408</td>
</tr>
<tr>
<td>Supply Expense</td>
<td>$7,209</td>
<td>$3,883</td>
</tr>
<tr>
<td>Purchased Services</td>
<td>$5,237</td>
<td>$9,073</td>
</tr>
<tr>
<td>Depreciation</td>
<td>$2,129</td>
<td>$2,401</td>
</tr>
<tr>
<td>Provision for Uncollectible Accounts</td>
<td>$2,847</td>
<td>$1,923</td>
</tr>
<tr>
<td>Interest Expense</td>
<td>$498</td>
<td>$569</td>
</tr>
<tr>
<td>Other Expenses</td>
<td>$6,518</td>
<td>$8,252</td>
</tr>
<tr>
<td>Excess Available for Facilities Improvement</td>
<td>$2,440</td>
<td>$1,187</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$60,499</strong></td>
<td><strong>$56,696</strong></td>
</tr>
</tbody>
</table>

**GAH Statistical Profile (FY 2012 vs FY 2011)**

<table>
<thead>
<tr>
<th>Category</th>
<th>FY 2012</th>
<th>FY 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staffed Beds</td>
<td>67</td>
<td>67</td>
</tr>
<tr>
<td>Acute Patient Days</td>
<td>4,189</td>
<td>4,361</td>
</tr>
<tr>
<td>Births</td>
<td>143</td>
<td>150</td>
</tr>
<tr>
<td>Nursing Home Patient Days</td>
<td>13,204</td>
<td>13,977</td>
</tr>
<tr>
<td>Emergency Department Visits</td>
<td>6,203</td>
<td>5,978</td>
</tr>
<tr>
<td>Surgeries</td>
<td>2,264</td>
<td>2,176</td>
</tr>
<tr>
<td>Radiology Exams</td>
<td>20,007</td>
<td>19,078</td>
</tr>
<tr>
<td>Total Outpatient Visits</td>
<td>46,908</td>
<td>44,835</td>
</tr>
<tr>
<td>Total Clinic Visits</td>
<td>38,852</td>
<td>41,229</td>
</tr>
<tr>
<td>Total Employees (Full Time Employees)</td>
<td>449</td>
<td>432</td>
</tr>
</tbody>
</table>
Membership in professional organizations and individual certifications provide GAHHS employees with access to the latest information, technology, and education which leads to higher quality of care. GAHHS employees are members of the following organizations and have achieved the following certifications.