A Letter to OUR COMMUNITY

Gibson Area Hospital & Health Services (GAHHS) is pleased to share with you our 11th Annual Community Benefit Report. Gibson Area Hospital (GAH) continues to be a leader in the healthcare industry, both locally and nationally. GAH is the largest Critical Access Hospital in Illinois and among the largest in the nation. We are nationally recognized for excellent patient care by organizations like iVantage Health Analytics, CMS and Women’s Choice. This report is a reflection of the amazing people and the great things that go on at GAH. The hard work and dedication of our employees, medical staff, volunteers and Board members is documented throughout this report.

Fiscal Year (FY) 2019 was another strong year for the hospital, as we continue to expand the communities we serve and the services we provide. Throughout the year, our incredible staff performed above and beyond to care for our patients. GAH has award-winning medical staff and employees that provide high-quality healthcare to our communities. GAH continues to invest in up-to-date facilities and innovative technology, a necessity to maintain our mission and vision. The new dental health clinic, implemented to provide access to Medicaid and self-pay patients, is an example of GAHHS meeting the needs of our communities. In 2019, the dental health clinic treated patients from 110 ZIP codes.

Additionally, the new hybrid operating room provides access to new vascular surgical procedures not previously available to our patients. Two parking lots were expanded on campus – finally providing the necessary parking for patients, visitors and employees.

The future is bright for GAH. In 2020, plans for a new Medical Office Building (MOB) on campus will bring all of the specialty physicians, therapy services and a new infusion therapy center together in a one-stop-shop fashion. The new MOB will add approximately 31,000 new square feet of patient care space to the organization.

It is an honor and privilege to be your CEO. I am proud to lead such an amazing and outstanding organization into the future. I would like to say thank you to the patients, volunteers and the communities we serve for supporting GAH. Our highly skilled and caring staff is passionate about patient care and dedicated to making GAH the model of excellence in rural healthcare. Our patients and communities deserve nothing less.

Sincerely,

Robert C. Schmitt II
Chief Executive Officer

A MESSAGE FROM MEDICAL STAFF PRESIDENT
DR. BENJAMIN BREWER, MD

2019 has been a year of growth for the medical staff of Gibson Area Hospital & Health Services. The hospital has 27 primary care and specialty clinics throughout central Illinois. A review of our website shows 95 different doctors, nurse practitioners, physician assistants, dentists, podiatrists, mental health professionals and other consultants on our staff. Those professionals are supported by teams of nurses, technicians and staff that work together to treat each patient like family.

We remain committed to excellence in the field of medicine and bring that excellence to bear on the unique challenges our patients face. These problems include access to care, affordable care and health disparities.

We are proud of the growth and progress we are experiencing that bucks the concerning national rural health trends reported in 2019.

Gibson City is the smallest community in Illinois to host a full-service hospital that delivers babies. I personally am proud that we are growing in the face of many challenges. Together, we are countering the trends and modeling the way rural healthcare should be organized and delivered.

In 2019, our staff added Dr. Kristina Dakis to provide family medicine and OB care. We have seven delivering physicians as we close out 2019, and we have had 209 births so far this year.

On other fronts, the opioid crisis has been in the news a lot this year. GAH secured a $1 million grant to counter this trend in our region.

The hybrid operating room was added so that advanced interventional radiology, cardiology and vascular and surgical procedures can be done more easily. The dental clinic is growing and solving a severe access problem for patients in the region. Increased access to orthopaedic care and spine surgery is changing the lives of many of our patients.

Thank you for supporting us at GAH and partnering with us as we strive to provide the best care possible.

A MESSAGE FROM BOARD OF DIRECTORS PRESIDENT
MARTIN NUSS

Fiscal Year 2019 was an exceptional year to showcase the talent of our Gibson Area Hospital & Health Services providers and staff. As recipients of the Women's Choice Award in both obstetrics and orthopedics, an Impact Award for dental health, a Quality Showcase award for infection prevention and multiple accolades for our administrators, we are proud of our accomplishments and our ability to respond to community health needs.

As an example of how the hospital listens to visitors and patients, you may have noticed the increase in parking spaces surrounding the hospital, with additional spaces to be completed in the near future. We are always looking to expand and improve services, as well as access to care, as demonstrated by the dental health services now provided at the hospital.

Through the purchase of The Medicine Shoppe Family Pharmacy, now the Gibson Family Pharmacy, we have been able to extend hours of operation during the week and on weekends to better serve the residents of our local communities. In addition, we have continued to offer new specialty services, providing some of these in our outreach clinics to benefit our patients with care close to home.
2019 Women’s Choice Award® for Orthopedics
For the fifth year in a row, Gibson Area Hospital & Health Services was named one of America’s Best Hospitals for Orthopedics by the Women’s Choice Award. The award signifies that Gibson Area Hospital & Health Services is in the top 10 percent of 4,797 U.S. hospitals offering orthopedic services.

2019 Women’s Choice Award for Obstetrics
GAHHS was named as one of America’s Best Hospitals for Obstetrics by the Women’s Choice Award, signifying that we are in the top 17 percent of 2,778 U.S. hospitals offering obstetrics. The methodology for determining America’s Best Hospitals for Obstetrics is unique, as it combines national accreditations, Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey results and hospital outcome scores with primary research about women’s healthcare preferences. It is the only award recognizing excellence in obstetric services based on robust criteria that considers patient satisfaction and clinical excellence.

CEO Rob Schmitt Named to Becker’s 60 CEOs to Know
For the sixth year in a row, GAHHS CEO Rob Schmitt was named to Becker’s Hospital Review’s list of “60 Rural Hospital and Health System CEOs to Know.” Schmitt, who has more than 25 years of experience in healthcare leadership, was one of only two CEOs selected from Illinois. These recognized leaders possess extensive experience in healthcare management, demonstrating their commitment to offering high-quality, accessible care to rural populations. Many also sit on local chamber of commerce boards and serve state hospital associations.

Robin Rose Shines in Rural Healthcare Leadership
GAHHS Chief Operating Officer and Chief Clinical Officer Robin Rose was named for the third consecutive year to Becker’s Hospital Review’s 2019 list of “143 Women to Know in Healthcare.” Her leadership skills are evident through her many accomplishments, including becoming the first woman to receive the Rural Illinois Champion award and the only person from Illinois to receive the Louis Gorin National Rural Health Award.

Rose was also honored as the 2019 Illinois Rural Health Association (IRHA) Administrator of the Year. This award is presented to someone who has made an outstanding contribution to rural health in Illinois and is actively involved on a state and national level.

We are so proud of Rose and her dedication to the mission of GAHHS, as well as her compassion toward all patients.

Gibson Ranks Nationally in Patient Perspective
GAHHS was recognized by The Chartis Center of Rural Health and the National Organization of State Offices of Rural Health (NOSORH) for overall excellence in Patient Perspective, reflecting top quartile performance among all rural hospitals in the nation.

The Performance Leadership Awards are determined each year using iVantage Health Analytics’ Hospital Strength INDEX®, the industry’s most comprehensive and objective assessment of rural hospital performance.

GAH Leaders Take Part in Quality Advocacy Showcase
Last April, Gibson Area Hospital officials joined hospital leaders from 90 Illinois Health and Hospital Association (IHA) member hospitals and health systems at the state capitol to share with legislators their work to address critical health issues.

GAH presented on improving patient safety and reducing infection risk and length of stay by cutting back on immediate-use steam sterilization.

MISSION STATEMENT
The Mission of the Association shall be to provide personalized, professional healthcare services to the residents of the communities we serve.

VISION STATEMENT
Our vision is to be the model of excellence in community-based healthcare.
MEET OUR NEW PHYSICIANS

Gibson Area Hospital & Health Services recruits expert, compassionate physicians and providers to enhance the care we provide. In 2019, we welcomed four new physicians and five new advanced practice providers, all of whom bring talent and passion to their area of care. To view all of our physicians and providers, visit our website at gibsonhospital.org.

BASIL ALI, MD
Dr. Basil Ali brings Internal Medicine to patients at Gibson Health of Watseka. Ali attended Chicago Medical School and completed his residency at Mercy Hospital and Medical Center in Chicago. His adult internal medicine specialties include preventative care, medication management and chronic disease management for conditions such as diabetes and hypertension.

KRISTINA DAKIS, MD
Dr. Kristina Dakis provides a full range of services to patients at Gibson Health of Hoopeston and Family Health Care of Gibson City. With a residency in family medicine and a fellowship in obstetrics under her belt, Dakis’ long list of specialties includes maternity care, chronic disease management, mental health and women’s health, including advocacy for health equity and reproductive health.

EMILIO NARDONE, MD*
Dr. Emilio Nardone brings his surgical services to the Gibson Area Hospital Outpatient Clinic. Nardone completed medical school and a residency at the First Medical School of Naples in Italy, as well as an internship in general surgery, a second residency in neurosurgery and a fellowship in neuro-oncological surgery in the U.S. Some areas of his expertise include minimally invasive spine surgery and nerve pain management procedures.

PRAKASH THOPIAH, MD
Dr. Prakash Thopiah cares for patients at GAH Cardiology. He holds memberships in the American Medical Association and the American College of Physicians, and he is a fellow in the American College of Cardiology. Thopiah specializes in cardiology procedures and is knowledgeable on issues including erectile dysfunction, acute heart problems and chronic cardiovascular disease.

Independent Disclaimer: Gibson Area Hospital & Health Services (GAHHS) wants to ensure we keep our patients and families well informed. We work closely with physicians who provide medical care to you. However, the physicians or providers identified with this symbol (*) are not employed by GAHHS and are independent contractors.
MEET OUR NEW PROVIDERS

AMY JOHANDES, APRN, FNP-BC

Amy Johandes is Gibson Health of Watseka’s newest provider. Johandes earned her Bachelor of Science in nursing from Lakeview College of Nursing and her Master of Science in nursing from the University of St. Francis in Joliet, Illinois. She specializes in all aspects of family practice, including newborns to geriatrics, as well as women’s health.

KACY MURPHY, PA-C

Kacy Murphy brings her talents to the GAH Orthopaedics team. After earning her bachelor’s degree in biomedical science/chemistry from Southern Illinois University, Murphy continued her education and received a Master of Science in physician assistant studies from the Southern Illinois University School of Medicine. She provides patients of all ages orthopaedic care, ranging from sports injury treatment to fracture care.

MELANIE THOPIAH, MSN, APRN, FNP-C

Melanie Thopiah brings her family practice services to the Paxton Clinic. Thopiah earned her master’s in nursing as well as her nurse practitioner degree from Loyola University. Her specialties include conducting health assessments, diagnosing and treating acute and chronic conditions and determining care plans.

EMILY QUAID, PA-C

Emily Quaid is the newest addition to Family Health Care of Gibson City. Quaid holds a bachelor’s degree in athletic training, as well as a master’s degree in physician assistant studies. Her family practice specialties include pediatrics, geriatrics, health maintenance, preventative care and women’s health.

JUSTI HUDSON, APRN, FNP-BC

Justi Hudson joins our provider team at the Paxton Clinic. With a master’s degree in nursing from the Mennonite College of Nursing at Illinois State University, Hudson brings her expertise in family medicine, pediatrics, women’s health and geriatrics to GAHHS.
Expanding OUR SERVICES, Enhancing YOUR CARE

In 2019, Gibson Area Hospital & Health Services introduced and updated several exciting new programs and services to better meet our community’s health needs. Find the care you need from a medical center that gets it.

PHYSICAL THERAPY NOW OFFERED AT GIBSON HEALTH OF ONARGA
To increase our convenient and comprehensive care offerings, Gibson Health of Onarga is now providing physical therapy! Physical therapists Kelly Cooke, PT, DPT, and Shane Stachura, DPT, from GAH Therapy Services are now seeing patients at Gibson Health of Onarga, making care more accessible for those in the area.

Learn more about physical therapy in Onarga on our website or call 815-268-4840 to schedule an appointment.

EXPANDED HOURS AT GIBSON FAMILY PHARMACY
Gibson Family Pharmacy, a member of The Medicine Shoppe Pharmacy family, rolled out new extended hours and Sunday hours last August to bring more convenience to your healthcare. Gibson Family Pharmacy is located in downtown Gibson City, and its current hours are:

- Monday – Friday: 8:30 a.m. – 6 p.m.
- Saturday: 8:30 a.m. – 5:30 p.m.
- Sunday: 10 a.m. – 3 p.m.

For more information, visit our website or call 217-784-8545.

GAHHS RECEIVES FEDERAL GRANT TO HELP FIGHT OPIOID ADDICTION
In August 2019, U.S. Senators Dick Durbin and Tammy Duckworth announced that the Health Resources & Services Administration (HRSA) will be awarding $80 million to 80 grantees to strengthen and expand substance use disorder services, including opioid use disorder prevention, treatment and recovery services in rural areas.

GAHHS was honored to receive $1 million in funding from HRSA’s Rural Communities Opioid Response Program to help enhance behavioral health services that will address opioid addiction. This funding makes it possible for us to provide necessary care to thousands of families while also working to end the opioid crisis.

EXPANDED DENTAL HEALTH SERVICES RECOGNIZED BY ICAHN
In November 2019, GAHHS received the Illinois Critical Access Hospital Network’s (ICAHN) IMPACT Award for the creation and implementation of a dental health clinic.

Local families were waiting months or traveling far from home in order to receive dental care options that were currently unavailable in the area, and GAHHS recognized a need and acted on it. We are proud to provide high-quality, affordable dental care to our patients living in rural communities.

FIND YOUR FIT AT ELITE SPORT & FITNESS
On the first day of FY 19, we opened the doors to Elite Sport & Fitness in Gibson City, a state-of-the-art exercise and training facility. This space is much bigger than our previous location and will provide a better environment in which to promote healthy living.

Whether you’re an experienced athlete or new to the fitness scene, you’ll find something you love at this all-inclusive gym. Community members can work toward their fitness goals by utilizing our cardio and strength training stations; designated yoga, fitness and cycling studios; spacious locker rooms with private showers; and so much more! Elite Sport & Fitness also has an experienced staff of Certified Personal Trainers and Certified Athletic Trainers, so you never have to feel alone in your fitness journey.
ADDRESSING A COMMUNITY NEED WITH THE NEW GAH DENTAL HEALTH CLINIC

In November 2018, we opened the doors to Gibson Area Hospital Dental Health, a comprehensive oral care clinic. GAH Dental Health accepts Medicaid and offers financial assistance based on a patient’s ability to pay in order to offer dental options that are currently unavailable in the area. This resource was created to meet the needs of underserved patients.

As oral disease affects overall health and well-being, lack of access to dental care had an adverse impact on oral health and was a factor in high rates of preventable emergency department visits, opioid addiction, and heart disease. Our new dental clinic is addressing these issues. – Rob Schmitt, GAHHS CEO

IMPACT OF GAH DENTAL HEALTH

Care provided to 949 patients – 682 adults and 267 children

Medicaid adjustments: over $387,000

Appointments scheduled within 1 – 2 WEEKS, compared to typical 3- to 6-month wait times with other Medicaid providers

75% of those patients were Medicaid patients

Patients represented 110 different ZIP codes

Charity care: over $30,000

Local access HAS REDUCED TRANSPORTATION BARRIERS

Meet Our DENTISTS

OMAR ALI, DMD
Specialties include:
- Implant surgery
- Root canal therapy
- Pediatric exams

AREEB YASIN, DMD
Specialties include:
- Extractions
- Dentures
- Fillings/crowns
HYBRID OPERATING ROOM OFFERED IMPROVED PATIENT CARE AND SAFETY IN 2019

Designed to combine state-of-the-art, real-time imaging capabilities with surgical equipment, GAH’s new hybrid operating room (OR) provided modern, efficient care to patients in 2019. We look forward to performing more successful surgeries in 2020 and beyond.

HYBRID OR CAPABILITIES

The following are common procedures performed in our hybrid OR. However, our physicians can perform a wide range of other procedures, depending on our patients’ needs. If you’d like to learn more about our hybrid OR, please don’t hesitate to contact us.

CARDIAC PROCEDURES
- Cardioversion
- Pacemaker/defibrillator insertion
- Transesophageal echocardiogram (TEE)

PAIN SERVICE PROCEDURES
- Cryoablation/Iovera
- Epidural steroid injections (including, but not limited to, cervical steroid injections, lumbar steroid injections and sacroiliac injections)
- Nerve blocks
- Radiofrequency ablation
- Spinal cord stimulator insertions

SPINAL PROCEDURES
- Anterior cervical discectomy fusion (ACDF)
- Discogram
- Kyphoplasty (osteoporosis fracture treatment)

VASCULAR PROCEDURES
- Angiogram
- Aortography
- Arteriovenous (AV) fistula creation
- Atherectomy
- Endovascular repair
- Peripheral artery angioplasty and stent placement

OTHER INTERVENTIONAL RADIOLOGY PROCEDURES
- Inferior vena cava (IVC) filter placement
- Mediport placement
- Peripherally inserted central catheter (PICC) line placement

Hybrid OR: By the Numbers

- 217 pain service procedures
- 7 other interventional radiology procedures
- 4 vascular procedures
- 13 cardiac procedures
- 264 total procedures performed in FY 2019
- 7 spine procedures (not including injections)
Conveniently located in downtown Gibson City, the Gibson Family Pharmacy, a member of The Medicine Shoppe family, provides our patients with close-to-home access to their medication, as well as retail pharmacy products. With new extended and Sunday hours, Gibson Family Pharmacy can now better serve our community.

**Pharmacy Hours:**
- Monday – Friday: 8:30 a.m. – 6 p.m.
- Saturday: 8:30 a.m. – 5:30 p.m.
- Sunday: 10 a.m. – 3 p.m.

**BE PREPARED FOR A MEDICAL EMERGENCY WITH VIAL OF LIFE**

Medical emergencies can happen at any time. The Vial of Life program, now available through Gibson Area Hospital & Health Services (GAHHS), encourages you to be prepared in an emergency by having important medical information readily available for emergency personnel, so they can provide the proper medical treatment.

**How does Vial of Life work?**

1. Pick up a Vial of Life kit at Gibson Family Pharmacy, located at 104 N. Sangamon Avenue in Gibson City.
2. Complete the information sheet with your list of medications, allergies and other medical conditions, and place the information in the Vial of Life.
3. Place the vial in your refrigerator. Put the informational magnet on the upper right corner on the outside of your fridge. This will let EMS personnel know your Vial of Life is inside.
4. Make sure to update the information sheet(s) as often as necessary.

This program is absolutely free and an easy and safe way to share information with those who need it the most during an emergency situation.

Interested in a group presentation about the Vial of Life program? Call 217-784-2697 to schedule a program for your organization.

---

**Meet Our PHARMACISTS**

**LAUREN CRIDER, PHARM.D.**

Lauren Crider earned her doctorate in pharmacy from Southern Illinois University of Edwardsville in May 2011. She gained valuable experience as a CVS pharmacy graduate intern, and she is also an APhA-certified immunizer.

**KEVIN ZEBARTH, PHARM.D.**

Kevin Zebarth is the retail manager at Gibson Family Pharmacy. He earned his degree from St. Louis College of Pharmacy. Zebarth is certified in diabetes management and immunizations.

www.gibsonhospital.org
Advancing a HEALTHY LIFESTYLE

Healthy communities are thriving communities. GAHHS is proud to offer community members access to healthy activities, support groups and classes. And our investment in the communities we serve doesn’t stop there. For example, GAH and Gibson Health of Mahomet were lead sponsors for the Mahomet Area Youth Club’s (MAYC) annual auction fundraiser, and staff from Elite Sport & Fitness provided on-site athletic training and medical attention at the MAYC Half Marathon, 10K & 5K. Additionally, in many of our clinic communities, we are chamber of commerce members and support their efforts throughout the year.

We saw so many wonderful events happen in 2019, and we can’t wait to see what 2020 brings.

Addressing the Opioid Crisis

The effects of opioid addiction stretch far beyond the addicted individual, touching the lives of friends, families and entire communities. GAHHS recognizes the negative ripple effect of the opioid crisis and has devoted time, energy and resources into combatting this epidemic.

Last August, GAH, along with the East Central Illinois Area Health Education Center (AHEC) and the Ford County Public Health Department (FCPHD) collaborated to hold a one-day educational event named “The Opioid Crisis: What Rural Communities Should Know.” This program was intended to educate healthcare professionals, first responders and the general public about what opioids are, what types of treatments are available, how to respond to an overdose and more. Training on how to administer naloxone to reverse a heroin/opioid overdose was provided during the presentations, followed by hands-on training provided by the FCPHD and GAHHS’s EMS staff. Participants who successfully completed the training received a free naloxone kit. We had 80 attendees at the event, 54 of whom were healthcare professionals.

To raise awareness on a larger scale, opioid coalition groups have been formed in Iroquois, Ford and Livingston counties to bring together resources and brainstorm solutions to the problem in local communities. As part of an opioid epidemic response group, community, county and regional leaders meet monthly with individuals representing a wide range of organizations – healthcare, law enforcement, social services, education and religious. Bringing representatives from every corner of the community together has helped, and will continue to help, fight this problem.

Last year, GAHHS received a $1 million grant aimed to reduce opioid use disorder in rural communities that have the highest risk of substance abuse disorder (further detailed on page 6). GAHHS recognizes that it is imperative to treat addiction with the proper medication, as well as identify the underlying mental health condition, if the patient is willing. Using grant funds, Dr. Katherine Austman has been working with the Behavioral Wellness Center (BWC) staff on a pilot prototype called the Office-Based Addiction Treatment (OBAT) program, which will help provide seamless treatment options while empowering the individuals served.

With the help of our healthcare professionals and the community, GAHHS promises to work tirelessly to provide the education, resources and treatments needed to end the opioid crisis. As evidence of this, Katherine Austman has committed to an addiction medicine fellowship at St. Louis University School of Medicine for rigorous training to learn skills that will serve patients in our communities.

Photo for opioid crisis event: Susan Bence, GAHHS Iroquois County Liaison; Stephanie Lage, Education Assistant, Area Health Education Center, GAHHS; Eileen Woolums, BSN, RN, CDCES Director, East Central Illinois AHEC, Certified Diabetes Care and Education Specialist, GAHHS; Katherine Austman, MD, Family Healthcare of Gibson City, GAHHS; Kenna E. Dunlap Johnson, MBA, MSW, LCSW, Director of Behavioral Health at GAHHS.
PCWC Presentations

The Paxton Community & Wellness Center (PCWC) offered facility improvements and valuable presentations in 2019. In June, Dr. Ye and Erin Miller presented topics related to orthopaedic procedures and joint replacements. Vicki Angstmann, MA, LCPC, from Behavioral Wellness presented “Embracing Your Age” and “Healthy Minds, Joyful Lives While Managing Depression and Anxiety” last fall. PCWC also updated their facility with new paint and carpet and opened more space for cardio equipment.

Educating Youth for Healthy Living

During a summer dietetic internship at Gibson Area Hospital, Gibson City-Melvin-Sibley (GCMS) High School graduate and Bradley University student Brooks Schmitt brought an interactive nutrition presentation to the kids attending the Mahomet Area Youth Club Summer Day Camp.

The active group of five- to fifteen-year olds learned about developing healthy habits by curbing their sugar consumption from bottled drinks and minimizing sodium intake from salty snacks.

School Tours with Intention

Fostering a positive attitude about healthcare is something that should start at a young age, and that’s why GAH provides school tours to elementary-age children. From the laundry room to the laboratory, these school tours serve a purpose far beyond providing a day out of the classroom. We strive to not only create a fun experience for students, but also help them feel comfortable in a healthcare setting.

Safe Sitter

Safe Sitter® courses were held again at Gibson Area Hospital, marking the 30th year of classes at GAH. The Safe Sitter program was started nationwide in 1985, and GAH was the first Safe Sitter class site among Critical Access Hospitals in Illinois.

Students in the Safe Sitter courses complete a one-day class designed around the mission of Safe Sitter: to provide life skills, safety skills and childcare training to all youth in order to build safer communities.

Girls on the Run

The local Girls on the Run program returned to the GCMS track this fall to give third- through fifth-grade girls the opportunity to be inspired and discover their own strength. Leading the young runners in 2019 were Erin Miler, PA-C, Director of Therapy Services, along with assistants Jessica Delost, Executive Director of Compliance and Legal Affairs, HIPAA Privacy Officer and Nicole McNary, a GCMS Elementary teacher.

Ambulance at Your Service

To promote support and increase visibility in the communities we serve, the Gibson Area Ambulance Service participated in a variety of events, including local parades, emphasizing our presence in multiple surrounding counties.

ADDITIONAL COMMUNITY OUTREACH

- Total Joint Classes
- Childbirth and Breastfeeding Education Classes
- Diabetes Support Group
- Cancer Support Group
- Mental Health First Aid Training
- Alzheimer’s Association Caregiver Support Group

www.gibsonhospital.org
A TRUE COMMUNITY BENEFIT

We are proud to provide our communities with needed healthcare services. Throughout your healthcare journey, we hope to always provide you with a safe and comfortable environment.

A potential of 456 lives were saved with the 186 units of blood donated at blood drives hosted by Auxiliary members and Gibson employees.

Employees, Auxiliary members and hospital volunteers gave 8,721.5 hours of their time to support Meals on Wheels, Smile Greeters and other programs throughout the area.

Of those who responded to our hospital experience survey, 83% would definitely recommend Gibson Area Hospital. The state average for hospitals is 70 percent, and the national average is 72 percent.

www.gibsonhospital.org
OUR ROLE IN THE COMMUNITY
Our team of employees, volunteers and physicians are dedicated to making a difference in the communities we serve and providing each patient with the individualized care they deserve.

COMMUNITY BENEFIT DEFINED
Gibson Area Hospital & Health Services strives to improve the health of our entire community. Providing our communities with care and offering programs when and where they're needed help build one unified, strong and healthy community.

<table>
<thead>
<tr>
<th>Total Employee Payroll and Benefits</th>
<th>$65,431,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-Time Employees</td>
<td>715</td>
</tr>
<tr>
<td>Volunteers</td>
<td>231</td>
</tr>
<tr>
<td>Medical Staff</td>
<td>33</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Community Benefit</th>
<th>$20,076,108</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unfunded Portion of Government-Sponsored Medical Care</td>
<td>$7,389,286</td>
</tr>
<tr>
<td>Subsidized Clinical Services Provided to the Community</td>
<td>$6,415,905</td>
</tr>
<tr>
<td>Free and Discounted Care for Those in Need</td>
<td>$1,139,432</td>
</tr>
<tr>
<td>Community Programs and Services</td>
<td>$355,428</td>
</tr>
</tbody>
</table>

144,742 Total Lab Tests
229 Births
2,769 Surgeries
48,882 Outpatient Visits
20,836 Radiology Exams
5,006 Emergency Department Visits
222,223 Total Clinic Visits
2,479 Weekend Clinic Visits

www.gibsonhospital.org
Gibson Area Hospital & Health Services provides substantial benefits to the communities we serve through the programs and services listed below. The total community benefit provided has grown substantially over the years and was over $20 million in 2019.

### FINANCIALS

Gibson Area Hospital’s financial success depends on strong operating results. GAH is well prepared to continue operational success in 2020 and beyond.

#### GAH Statement of Operations (all dollars in 1,000s)

<table>
<thead>
<tr>
<th></th>
<th>FY 2019</th>
<th>FY 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net Patient Service Revenue</td>
<td>$98,777</td>
<td>$93,542</td>
</tr>
<tr>
<td>Other Operating Revenue</td>
<td>$4,479</td>
<td>$4,137</td>
</tr>
<tr>
<td>Contributions</td>
<td>$626</td>
<td>$1,162</td>
</tr>
<tr>
<td>Non-Operating Revenue</td>
<td>$1,162</td>
<td>$910</td>
</tr>
<tr>
<td><strong>TOTAL REVENUES</strong></td>
<td>$105,444</td>
<td>$99,751</td>
</tr>
<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries &amp; Benefits</td>
<td>$65,431</td>
<td>$61,907</td>
</tr>
<tr>
<td>Supply Expense</td>
<td>$12,089</td>
<td>$11,581</td>
</tr>
<tr>
<td>Purchased Services</td>
<td>$7,902</td>
<td>$7,405</td>
</tr>
<tr>
<td>Depreciation</td>
<td>$4,428</td>
<td>$3,775</td>
</tr>
<tr>
<td>Interest Expense</td>
<td>$1,463</td>
<td>$1,343</td>
</tr>
<tr>
<td>Other Expenses</td>
<td>$15,137</td>
<td>$12,952</td>
</tr>
<tr>
<td>(Loss) Excess Available for Facilities Improvement</td>
<td>$(1,406)</td>
<td>$788</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td>$105,444</td>
<td>$99,751</td>
</tr>
</tbody>
</table>

#### Gibson Area Hospital & Health Services Summary of Audited Financial Statements

Fiscal Year October 1, 2018 – September 30, 2019

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash</td>
<td>$98,393</td>
<td>$192,651</td>
</tr>
<tr>
<td>Receivables/Inventory/Prepaids</td>
<td>$22,703,639</td>
<td>$22,501,694</td>
</tr>
<tr>
<td>Investments</td>
<td>$10,802,002</td>
<td>$10,548,747</td>
</tr>
<tr>
<td>Property &amp; Equipment</td>
<td>$32,923,870</td>
<td>$30,790,119</td>
</tr>
<tr>
<td>Other Assets</td>
<td>$1,756,257</td>
<td>$955,360</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$68,284,161</td>
<td>$64,988,571</td>
</tr>
<tr>
<td><strong>LIABILITIES &amp; NET ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current Liabilities</td>
<td>$26,477,121</td>
<td>$22,162,400</td>
</tr>
<tr>
<td>Long-Term Debt</td>
<td>$17,988,044</td>
<td>$17,601,354</td>
</tr>
<tr>
<td>Fund Balance</td>
<td>$23,815,996</td>
<td>$25,224,817</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES &amp; NET ASSETS</strong></td>
<td>$68,284,161</td>
<td>$64,988,571</td>
</tr>
</tbody>
</table>

#### GAH Statistical Profile

<table>
<thead>
<tr>
<th></th>
<th>FY 2019</th>
<th>FY 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staffed Beds</td>
<td>63</td>
<td>63</td>
</tr>
<tr>
<td>Patient Days (Acute, Swing, Observation)</td>
<td>4,325</td>
<td>4,454</td>
</tr>
<tr>
<td>Births</td>
<td>229</td>
<td>223</td>
</tr>
<tr>
<td>Nursing Home Patient Days</td>
<td>12,592</td>
<td>12,916</td>
</tr>
<tr>
<td>Emergency Department Visits</td>
<td>5,006</td>
<td>5,511</td>
</tr>
<tr>
<td>Surgeries</td>
<td>2,769</td>
<td>2,810</td>
</tr>
<tr>
<td>Radiology Exams</td>
<td>20,836</td>
<td>21,404</td>
</tr>
<tr>
<td>Total Outpatient Visits</td>
<td>48,882</td>
<td>48,380</td>
</tr>
<tr>
<td>Total Clinic Visits</td>
<td>222,223</td>
<td>128,758</td>
</tr>
<tr>
<td>Total Employees (FTEs)</td>
<td>715</td>
<td>707</td>
</tr>
</tbody>
</table>
CLINICS

FAMILY HEALTH CARE OF FAIRBURY
221 Wal-Crest Dr., Fairbury, IL 61739
(815) 692-1150

FAMILY HEALTH CARE OF FARMER CITY
1230 George Rock Dr., Farmer City, IL 61842
(309) 928-9192

FAMILY HEALTH CARE OF FISHER
104 S. Third St., Fisher, IL 61843
(217) 897-1692

FAMILY HEALTH CARE OF GIBSON CITY
#7 Doctors Park, Gibson City, IL 60936
(217) 784-5500

GAH ADVANCED WOUND HEALING CLINIC
1120 N. Melvin St., Gibson City, IL 60936
(217) 784-2258

GAH BEHAVIORAL WELLNESS CENTER
#4 Doctors Park, Gibson City, IL 60936
(217) 784-4540

GAH CARDIOLOGY
#10 Doctors Park, Gibson City, IL 60936
(217) 784-2273

GAH DENTAL HEALTH
1120 N. Melvin St., Gibson City, IL 60936
(217) 784-2701

GAH GENERAL SURGERY
#1 Doctors Park, Gibson City, IL 60936
(217) 784-4297

GAH GERIATRIC BEHAVIORAL SERVICES
#4 Doctors Park, Gibson City, IL 60936
(217) 784-4540

GAH ORTHOPAEDICS
#10 Doctors Park, Gibson City, IL 60936
(217) 784-4340

GAH OUTPATIENT CLINIC
1120 N. Melvin St., Gibson City, IL 60936
(217) 784-2340

GAH PLASTIC SURGERY & COSMEDICS
1117 N. Melvin St., Gibson City, IL 60936
(217) 784-2238

GAH SLEEP DISORDER CENTER
1120 N. Melvin St., Gibson City, IL 60936
(217) 784-2363

GAH THERAPY SERVICES – CISSNA PARK
510 Prairie Lane, Cissna Park, IL 60924
(815) 457-2006

GAH THERAPY SERVICES – ONARGA
912 W. Seminary Ave., Onarga, IL 60955
(815) 268-4840

GIBSON AREA MEDICAL CLINIC
#8 Doctors Park, Gibson City, IL 60936
(217) 784-4086

GIBSON AREA PRIMARY CARE
#3 Doctors Park, Gibson City, IL 60936
(217) 784-4030

GIBSON AREA FAMILY MEDICINE
201 E. 8th St., Gibson City, IL 60936
(217) 727-1088

GIBSON CITY CLINIC
222 N. Sangamon Ave., Gibson City, IL 60936
(217) 784-8148

GIBSON HEALTH OF CISSNA PARK
510 Prairie Lane, Cissna Park, IL 60924
(815) 457-2000

GIBSON HEALTH OF HOOPESTON
705 S. Dixie Hwy., Hoopeston, IL 60942
(217) 283-5530

GIBSON HEALTH OF MAHOMET
1504 Patton Dr., Suite 2, Mahomet, IL 61853
(217) 586-2633

GIBSON HEALTH OF ONARGA
912 W. Seminary Ave., Onarga, IL 60955
(815) 268-4840

GIBSON HEALTH OF WATSEKA
806 E. Walnut St., Watseka, IL 60970
(815) 432-1078

GREGORY DELOST, MD (Part of Gibson Area
Primary Care as of Feb. 3, 2020)
#3 Doctors Park, Gibson City, IL 60936
(217) 784-4030

THE PAXTON CLINIC
227 N. Market St., Paxton, IL 60957
(217) 379-4864

PAXTON WEEKEND CLINIC
227 N. Market St., Paxton, IL 60957
(217) 379-4864

PRAIRIE FAMILY MEDICINE & OBSTETRICS
122 E. Wabash Ave., Forrest, IL 61741
(815) 657-8707

WEEKEND CLINIC AT GIBSON AREA HOSPITAL
1120 N. Melvin St., Gibson City, IL 60936
(217) 784-4251
The quality care and wellness services Gibson Area Hospital & Health Services provides would not be possible without the ongoing support of our community. Through the help of our employees, the Foundation, our Auxiliary and generous people like you, we are able to provide much-needed support and care to those who need it most.

**LOVE LIGHTS A TREE**

Every year during the holiday season, the GAH Auxiliary invites community members to give the gift of light and hope through Love Lights a Tree. An evergreen tree on hospital grounds is illuminated for every $1,000 raised for the campaign. Donations are used annually to provide funding for various hospital projects. The 2019 Love Lights a Tree campaign raised $17,414! Donations from 2019 were used to purchase specialty equipment for enhanced patient care.

**COMMUNITY GLO BINGO**

Bill Kirby, Employee & Community Events Coordinator; Jami Smith, CRHCP; and members of the Personnel and Retention Committee gave the GAHHS community a new and unique fundraising experience in 2019 – Glo Bingo! Two memorable nights of bingo, music, food trucks and more brought in a total of 640 players. All profits went toward the Medical Office Building project (MOB).

A total of $7,254 was donated to the GAH Foundation's MOB capital campaign; tickets sold out, and a fun time was had by all!
30TH ANNUAL FORE THE HOSPITAL & DR. GEORGE BARK GOLF OUTING AND FUNDRAISER

30TH ANNUAL FORE THE HOSPITAL
Last July, the Foundation headed to the University of Illinois Golf Course for the 30th Annual Fore the Hospital Golf Outing and Fundraiser. It was a wonderful day of fun, camaraderie and giving, as 159 golfers making up 40 teams participated in the event. A special thank you to headline sponsor P.J. Hoer, and all other sponsors who supported the Foundation’s mission to create excellence in healthcare programs and services.

DR. GEORGE BARK OUTING
We’re pleased to share that the Second Annual Dr. George Bark Golf Outing and Fundraiser was a success! On June 14, 2019, over 140 golfers, volunteers and supporters enjoyed the course at Railside Golf Club in Gibson City, where they were hosted by the Foundation and headline sponsor Country Financial.

Dr. Bark was an outstanding advocate for rural medicine, and he dedicated his career to providing this special care and teaching rural health medical students. In that same spirit, this outing funded a scholarship to support a rural health provider.

Total donations and sponsorships from both golf outings: $83,436

GAH AUXILIARY – BY THE NUMBERS

170 Auxiliary members
30 Junior Auxiliary members
360 hats, blankets, lap robes and other items made by Auxiliary members and donated to patients throughout the hospital
948 flowers sold during the Showers of Flowers campaign

$13,000 in scholarships awarded to eight students pursuing careers in healthcare
$10,000 contributed to facilitate the building of the new gift shop
89 pints of blood received during Auxiliary-sponsored blood drives
$50,000 pledged to be given over five years to help support the new medical office building

THANK YOU TO THE FOUNDATION

- $896,144 raised by the Foundation in 2019
- This includes $68,289 raised for general funds and $23,284 raised for the Medical Office Building fund during the Employee Donation Campaign.
- The Foundation funded $111,085 in scholarships, which was awarded to 46 hospital employees who are furthering their education in the healthcare field.
- The Foundation provided $56,778.60 for hospital projects and equipment.

VOLUNTEER OF THE YEAR: MARY TIMM
Since moving to Gibson City in 1957, Mary has been a devoted member of the GAH Auxiliary, and this isn't her first time receiving Volunteer of the Year. She spends countless hours knitting hats for newborns at the hospital. In 2019, Mary volunteered for 505 hours!
In 2019, we announced plans for a new Medical Office Building (MOB). When we launched this significant and expansive project, we knew our plans would change and evolve throughout the process. However, it’s safe to say that what hasn’t changed is the goal of the project – to streamline our care process, prepare for generations to come and to continue to strive to be the model of excellence in community-based healthcare.

Read on for MOB project highlights, as well as the latest capital campaign updates from the GAH Foundation.
Project Highlights

INFUSION CENTER
To promote healing and create a more comfortable space for our patients, the new MOB will feature private infusion rooms. Currently a single room in the Outpatient Clinic, this transformation will provide a more patient-centered, relaxed experience.

THERAPY SERVICES
Our state-of-the-art therapy space was designed to radiate with encouraging energy. We hope patients will find comfort in their surroundings and be inspired to reach new goals. Some new amenities that will be offered include a walking track and window views!

ORTHOPAEDICS AND CARDIOLOGY
This new department space will make it possible for us to offer patients the services and care they deserve, while also allowing our orthopaedics and cardiology programs to grow.

Giving to Gibson

The Gibson Area Hospital Foundation has committed $2 million to the new MOB project and has also pledged an additional $2 million in matching funds in partnership with GAHHS communities, for a total commitment of $4 million. The Foundation’s support is immensely appreciated, but we still need your financial support to complete this project. No matter the amount, your generous donation will help us better serve the medical needs of our local communities. To donate, please visit gibsonhospital.org/supporting-gibson/give-now.

To learn more about other ways to make a difference at GAHHS, contact Curt Homann, Director of Development, at curt_homann@gibsonhospital.org or 217-784-2602.

Medical Office Building

FAST FACTS

• Two-story building
• 9 million project
• Located on north side of the hospital, connected to the Annex.
• Additional 200+ parking spots will be added when project is completed
• Building will include:
  ➢ Orthopaedics
  ➢ General Surgery
  ➢ Therapy Services
  ➢ Cardiology
  ➢ Specialty Clinic
  ➢ Infusion Center
• Projected to be completed by 2021

Foundation Capital

CAMPAIGN UPDATES

92 employee donors
66 unique donors
$1,017,156 raised so far

A total of 158 donors

www.gibsonhospital.org
GIBSON AREA HOSPITAL & HEALTH SERVICES LEADERSHIP

Robert C. Schmitt II  
Chief Executive Officer
Robin Rose  
Chief Operating & Chief Clinical Officer
Matthew Ertel  
Chief Financial Officer
Jessica L. Delost  
Executive Director of Compliance and Legal Affairs, HIPAA Privacy Officer
Mark Spangler, MD  
Chief Medical Officer
David J. Hagan, MD  
Chief Strategy Officer

FOUNDATION BOARD OF DIRECTORS

Jeff Austman  
Chairperson
Eric Tjarks  
First Vice Chairperson
Jeremy Darnell  
Second Vice Chairperson
Justin Swan  
Treasurer
Claudia DeWitt  
Secretary
Curt Homann  
Director of Development
Martin Nuss  
Board of Directors Representative
Robert C. Schmitt II  
Chief Executive Officer

BOARD OF DIRECTORS

Martin Nuss  
President
Ellen Lee  
Vice President
Steve Kelly  
Treasurer
Nancy Krumwiede  
Secretary
Kathy Bennett  

GAHHS MEDICAL STAFF

Basil Ali, MD
Omar Ali, DMD*
Bashar Alzein, MD*
Anas Alzoobi, MD
Katherine Austman, MD
Benjamin Brewer, MD
Jesse Butler, MD
Joseph Chung, MD
Kristina Dakis, MD
Chris Dangles, MD
Gregory Delost, MD
Larry de Pedro, MD
James Derk, DPM
Richard Foellner, DO
Omar Geada, MD
David J. Hagan, MD
Gary Kerber, MD*
Douglas Lanoue, MD
Emilio Nardone, MD*
Joseph Norris, MD
Saurin Patel, MD*
Bernadette Ray, MD
Darrin Ray, MD
Mohammed Razvi, MD*
Donald Reese, MD
Martin Repetto, MD, PhD*
Anthony San Diego, MD
Trilok Shah, MD*
Mark Spangler, MD
Prakash Thopiah, MD
Rachael Wenger, MD
Areeb Yasin, DMD*
Jason Ye, MD*

Independent Disclaimer: Gibson Area Hospital & Health Services (GAHHS) wants to ensure we keep our patients and families well informed. We work closely with physicians who provide medical care to you. However, the physicians or providers identified with this symbol (*) are not employed by GAHHS and are independent contractors.